

Friday 24 January 2025

Payment and Refund Policy

WITH EFFECT FROM 24TH JANUARY 2025

MEMBERSHIP FEES

Your Fees includes;

The organisation, administration and management of your membership.

Access to the Lanarkshire Boss Mums Network Portal, an online software platform, supporting you to promote your business, and network with your fellow LBMN Members. Any communication to LBMN Members via the Portal OR Via our Facebook Group deemed inappropriate/offensive may result in immediate termination of your Membership, and no refund of Fees paid.

10% discount on all meetings and events.

Your Business will be listed within our membership directory on the LBMN Website.

You will have exclusive advertising in the group on a Monday, using the #LBMNBenefit

You can meet exclusively in person or online with Lisa who will promote your business through a tailored blog post to share on the LBMN website and social media pages, helping you to amplify your reach and visibility. A mutual/date and time can be arranged, drafts will be prepared and shared when you as the member are happy with the content.

Fees can be found on the LBMN website and are payable annually.

MEMBERSHIP RENEWAL

You will be notified at one month prior to and then 7 days prior to your membership coming to an end. Payment must be received by the renewal date, in order for the Membership to continue. If payment is not received within 7 days of the renewal date the Membership will be automatically terminated.

LBMN reserves the right not to renew a Membership, at their sole discretion.

MEMBERSHIP TERMINATION

If, due to exceptional circumstances, you wish to terminate your membership during the 12-month membership period no refund will be made.

LBMN is not required to provide a reason to terminate a Membership, should they feel that a Members' contribution is having a detrimental impact on the wider group. If this is the case the membership fee will be divided by the months they have been an active member and refund made of the month remaining.

LEAVING THE LBMN MEMBERSHIP

If you do not wish to renew your Membership at the time your renewal is due, please note the following:

1. You will no longer be able to access the LBMN Portal and you will be removed from the members directory.
2. You may be asked to complete a customer satisfaction survey.
3. You may be asked to submit a testimonial about your time as a Member of our organisation.

MEETINGS AND EVENTS

Our Fees reflect the expertise and experience of our CEO in hosting a meeting and creating a supportive environment in which business can flow.

Fees for events may vary and can be found on the LBMN website and are payable on order to book your space.

Refunds will not be made should you be unable to make the event.

If the meeting has to be canceled, you will be entitled to choose a full refund or the chance to attend at a future date.

OUR RIGHT TO VARY THESE TERMS & CONDITIONS

This policy will be reviewed annually unless they require to be updated to reflect changes in technology, changes in payment methods, changes in relevant laws and regulatory requirements and changes in our system's capabilities.

LBMN will from time to time distribute revised /updated Terms & Conditions, and these will supersede any previous Terms & Conditions issued by us and as such will form the bases of your Membership contract at such time as they are issued.